

# CAMERON McCLOSKEY

IT ENGINEER | UI/UX DESIGNER | GRAPHIC ARTIST

## EXPERIENCE

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### **Chief Technology Officer**

Electronic Display Networks

2014 – Present

I am currently responsible for overseeing the implementation of current and new, untested technologies, sometimes using off-the-shelf software and hardware and sometimes developing that software and hardware in-house.

I've personally taken a managerial role in the development of a fully custom designed digital advertising suite, a fully custom designed internal graphical wayfinding solution and I myself developed "Inquisitor", a custom designed remote monitoring suite for the above mentioned digital advertising suite.

In addition to the above, I take part on a daily basis in managing customer accounts, troubleshooting customer issues remotely and on-site and managing all internal technical endeavors including VPS server management and implementations, designing all internal and external Web resources and websites and maintaining information security, including but not limited to full disk encryption, SSL implementation, onsite data security and availability and general network security.

### **Onsite Emergency Response Tech**

Cologix

2009 – 2013

Responsible for all datacenter activity during after hours operations and on call 24 hours a day, seven days a week. Expected to remain within 15 minutes of the datacenter at all times, otherwise time off would be covered by another manager.

I also carried out daily walkthroughs, daily reports and handled non-emergency service requests like running cross-connects, cat5/6 network cabling, troubleshooting server issues and handling errant temperature gradients.

### **Telephony Dialer Manager**

Central Credit Services

2009 to 2011

As Dialer Manager I supported and operated 7 separate SIP and ISDN dialers and ran dialing campaigns for three CCS office locations.

As orders came in from CCS floor managers, I would survey dialing resources available to me and distribute dialing loads accordingly. Once the campaigns were started, up to two hundred and fifty collections agents would log in and receive calls.

I would also troubleshoot and maintain the dialers and keep detailed records of dialer operations.

### **Dialer Installation Tech**

Radius Technology

2008 – 2009

Setup, pack and ship dialers to client locations, install dialers at client locations and support the dialers as a service representative.

The main issues that would arise from dialer operations are: Connectivity to the VOIP/MUX devices, power to the dialer or Intel Dialogic card issues.

**Network Engineer**

Collection Services, Inc.

2005 – 2008

As CSI's Network Engineer serving a small office using thin terminals for end point agent access, I would troubleshoot network/connectivity issues, install new servers and workstations, maintain the on site dual server rack, work with off site vendors for contracted hardware/services and create the various internet/intranet websites assigned to me.

**Emerald Coast Computers**

Senior Technician

2003 – 2005

Assemble, troubleshoot, upgrade, repair, maintain and distinguish compatibility, manage and install hardware, firmware and software for personal computer systems and peripherals in a multi-tasking environment meeting rigorous deadlines.

In addition, I was responsible for daily operations, register and cash deposits and training junior personnel.

**Best Valu Computers**

Junior Technician

2000 – 2003

Assemble, troubleshoot, upgrade, repair, maintain and distinguish compatibility, manage and install hardware, firmware and software for personal computer systems and peripherals in a multi-tasking environment meeting rigorous deadlines.

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